

## **Online Community Benefits Management Tool Serves as National Model**

The Center for Health Futures has developed an online system called **CHiC Online** to more effectively and efficiently monitor and track the results of community benefits initiatives. And now this system has been packaged so that other healthcare systems and nonprofit organizations throughout the country can subscribe and use this tool.

“CHiC Online has really allowed us to ensure coordination and accountability for the projects we have invested in within our community, while saving lots of staff time and paperwork” explains Center for Health Futures Executive Director and Senior Research Fellow Richard Bogue, Ph.D. “And we think other communities are eager to do the same.

CHiC Online provides an interface and ongoing, two-way communication for both the funder and the program or grantee, from the initial funding request to final reports. It performs six key functions:

- Processing requests for donations and sponsorships
- Guiding community collaboration
- Posting community benefit and other reports
- Communicating with the board and leadership team
- Developing and assessing prospective projects
- Monitoring and reporting on project performance

Users can customize the site which contains worksheets to store all data collection and also provides tracking tools, including a dashboard function that visually summarizes a project’s current status toward achieving its desired goals and outcomes.

Center for Health Futures Manager of Operations and Communications **Jill Slaff** offered a demo of the CHiC Online Suite at the **Association for Community Health Improvement** conference in Los Angeles held March 11-13. All proceeds from subscription sales will be re-invested into improving the CHiC Online system as well as to support other research projects conducted by the Center for Health Futures. To learn more about CHiC Online, go to [www.chichosp.org](http://www.chichosp.org).